

**PROCEEDINGS OF THE COMMISSIONER,
PROHIBITION AND EXCISE/MANAGING DIRECTOR
TAMILNADU STATE MARKETING CORPORATION LTD.,
CMDA TOWER II - 4TH FLOOR, EGMORE, CHENNAI 8.**

Present : Thiru D.MOHAN, I.A.S.,

Proc. No.M5/7100 /2020

Date: 20.12.2020.

Sub: TASMAL - Appointment of Grievance Redressal Officer under the section 23 of the Rights of persons with Disabilities Act, 2016 - Orders Issued - Regarding.

Ref: 1. Letter received from Deputy Secretary to Government, Home, Prohibition and Excise (V) Department, Secretariat. Chennai-9 Lr. No. 16778/H,P&E (V)/2020-01, dated: 08.12.2020.
2. G.O.(Ms) No.16, Welfare of Differently Abled Persons (DAP-3.1) Department, dated:02.12.2020.

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ORDER:

In view of the instructions issued in the Government letters cited, the Grievance Redressal Officers have been appointed, shall function as envisaged in sections 19 and 20 of the Rights of Persons with Disabilities Act, 2016 and Rule 10 of the Rights of Persons with Disabilities Rules 2017, in TASMAL as given below:

(A) Grievance Redressal Officers

1. Corporate Office, TASMAL, Chennai - General Manager (W& A)
2. Senior Regional Offices, TASMAL - Senior Regional Officer
3. District Manager Offices, TASMAL - District Manager

(B) Function of the Cell:

Maintain a Register of complaints of persons with disabilities with the following particulars, namely;-

- a) Date of Complaint

- b) Name of Complainant;
- c) name of the person who is enquiring the complaint;
- d) place of incident;
- e) the name of establishment or person against whom the complaint is made;
- f) gist of the complaint
- g) documentary evidence, if any;
- h) date of disposal by the Grievance Redressal Officer;
- i) details of disposal of the appeal by the district level committee; and any other information

The persons with disabilities working in this Corporation having any grievances regarding may lodge their complaints to the concerned Grievance Redressal Officer.

Sd/- D.MOHAN,
MANAGING DIRECTOR .

To
The Grievance Redressal Officers, TASMAC Ltd..
Copy to : Notice Board.
Copy to : PC to MD, GM [W&A], GM [RV], GM [PW] i/c.
All the Officers, TASMAC Ltd., Corporate Office..

Copy to : The Chief Secretary to Government, Welfare of Differently Abled persons [DAP-3.1] Department.
The Deputy Secretary to Government, Home, Prohibition and Excise [V] Department, Chennai 600 009.

Copy to :
All Senior Regional Managers .
All District Managers/Depot Managers.

Computer Section : post the same in TASMAC Website

//By Order//


Section Officer.