

**TAMIL NADU STATE MARKETING CORPORATION LIMITED
(TASMAC)**

CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road, Egmore, Chennai – 600 008

Court Cases Dashboard, AI Agents & Custom AI Requirements

CALL FOR PROPOSAL

For Development of Court Cases Monitoring Dashboard, AI Agents for Legal Drafting & Information Retrieval, and Custom AI Requirements for Tamil Nadu State Marketing Corporation Limited (TASMAC)

CFP No.: L/E-435328/ 2026

Date of Issue: 23.07.2026

Important Notice:

This CFP process is governed by The Tamil Nadu Transparency in Tenders Act 1998 and The Tamil Nadu Transparency in Tenders Rules 2000 as amended from time to time. In case of any conflict between the terms and conditions in the tender document and the Tamil Nadu Transparency in Tenders Act 1998 and The Tamil Nadu Transparency in Tenders Rules 2000, shall prevail. TASMAC reserves the right to amend, withdraw, or cancel this CFP at any stage without assigning any reason.

TAMIL NADU STATE MARKETING CORPORATION LIMITED (TASMAC)
CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road, Egmore, Chennai –
600 008
CALL FOR PROPOSAL (CFP)

For the Design, Development, Deployment and Maintenance of the AI-Enabled Court Cases Monitoring System, AI Agents for Legal Drafting and Information Retrieval, and Related Legal Technology Solutions for TASMAC

LOW VALUE PROCUREMENT — TWO-COVER QUOTATION SYSTEM

CFP Reference No.:	TASMAC/Legal/ L/E-435328/ 2026
Procurement Type:	Low Value Procurement under the Tamil Nadu Transparency in Tenders Act, 1998 and the Tamil Nadu Transparency in Tenders Rules, 2000
Mode:	Two-Cover Sealed Quotation System (Cover A – Technical Proposal / Cover B – Financial Proposal)
EMD:	Rs. 25,000/-
Cost of CFP Document:	NIL
Notice Inviting CFP Date:	23.07.2026
Pre-Proposal Meeting:	If required, the date, time and venue shall be communicated separately.
Submission Deadline:	31.07.2026.
Issuing Authority:	The Managing Director, Tamil Nadu State Marketing Corporation Limited (TASMAC), CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road, Egmore, Chennai – 600 008.

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1. Letter of Undertaking (as provided by Bidder)

To

The Managing Director
Tamil Nadu State Marketing Corporation Limited
CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road,
Egmore, Chennai – 600 008

Sir,

Sub: Undertaking for participating in the CFP for Development of Court Cases Monitoring Dashboard, AI Agents, and Custom AI Requirements for TASMAL- Reg.

Ref: CFP No. E-435328/ 2026

I/We do hereby submit my/our proposal for the above-referenced CFP in accordance with its Terms and Conditions.

I/We have examined the details of the CFP and have carefully noted the conditions of contract and specifications, all of which I/We agree to comply with.

I/We hereby confirm that our Company was not blacklisted by any State Government/Central Government/Public Sector Undertaking during the last three years, and that our EMD/Security Deposit, if any, was not forfeited by any such entity due to non-performance or non-compliance with tender conditions.

I/We hereby confirm that our Company has not filed for bankruptcy during the last three years.

I/We hereby confirm that our Company has not infringed on any Indian or foreign trademark, patent, registered design, or other intellectual property rights anywhere in India.

I/We hereby declare that all particulars furnished by us in this proposal are true to the best of our knowledge, and that if at any stage the information furnished is found to be incorrect or false, we are liable for disqualification and any consequent penal action.

I/We certify that our proposal is valid for a period of 90 days from the date of opening of technical proposals.

I/We do hereby submit my/our bid for Design, Development, Deployment, Training Rollout and Maintenance of the Platform for TASMACH in accordance with the Terms and Conditions of this RFP.

I/We have examined the details of the tender and have carefully noted the conditions and specifications of contract, the stipulations of which I/We agree to comply with.

I/We hereby undertake to complete the assigned tasks at the places mentioned in the specification of all the articles within as per CFP & tender schedule from the date of communication of acceptance of my/our tender.

I/We further agree that this acceptance of this tender shall result in a valid and concluded contract binding on me/us, the terms whereof shall be taken to be those mentioned in the form of agreement hereby annexed notwithstanding the non-execution of the said agreement.

I/We hereby declare that I/We agree to do the various acts, deeds and things referred to herein including the condition relating to non-withdrawal of this tender above set out in consideration of TASMACH, Tamil Nadu accepting this my/our tender.

I/We _____ hereby confirm that our Company was/were not blacklisted by any State Government/Central Government/Public Sector Undertakings during the last three years.

I/We also hereby confirm that our EMD/SD was not forfeited by any State Government/Central Government/Public Sector Undertakings during the last three years due to our non-performance, non-compliance with the tender conditions etc.

I/We _____ hereby confirm that our Company has not violated / infringed on any Indian or foreign trademark, patent, registered design or other intellectual property rights any time anywhere in India.

I/We shall not sub-contract any works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

I/We _____ hereby declare that I/We shall not form any consortium with any other bidder / firm / company for this tender as well as during the period of contract if selected.

I/We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India, as per Government of Tamil Nadu G.O.Ms.No.343, Finance (Salaries) department, dated 18.9.2020; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent

Authority. I certify that this bidder fulfils all requirements in this regard and is eligible to be considered.

I/We _____ hereby declare that all the particulars furnished by using this Tender are true to the best of my/our knowledge and we understand and accept that if at any stage, the information furnished is found to be incorrect or false, we are liable for disqualification from this tender and also are liable for any penal action that may arise due to the above.

I/We _____ certify that we are liable and responsible for any disputes arising out of Intellectual Property Rights.

In case of violation of any of the conditions above, I/We understand that I/We are liable to be blacklisted by TASMAC Tamil Nadu/Government of Tamil Nadu for a period of three years.

Name of Bidding Entity:

Signature of Signing Authority:

Name of Signing Authority:

Designation of Signing Authority:

Mobile No. & Email id:

Note:

1. Declaration as per the above format should be submitted in the entity letter head.
2. If the bidding firm / any partner in case of a bidding consortium has been blacklisted by any State Government/Central Government/Public Sector Undertakings earlier, then the details should be provided on entity's letter head.

2. Introduction:

- 1) Tamil Nadu State Marketing Corporation Limited (TASMAC), a Government of Tamil Nadu Undertaking, is engaged in the wholesale distribution and retail vending of Indian Made Foreign Liquor (IMFL) across the State and, in the discharge of its statutory and commercial functions, is party to a substantial and growing volume of litigation before various judicial and quasi-judicial fora, including matters relating to licensing, excise regulation, service disputes, contractual disputes, and compliance under the Tamil Nadu Prohibition Act, 1937 and allied Acts and Rules.
- 2) In view of the increasing complexity and volume of such litigation, TASMAC proposes to implement an integrated, AI-enabled Court Cases Monitoring Dashboard together with AI Agents for legal drafting and information retrieval, in order to strengthen case tracking, improve turnaround time on legal drafting, and build institutional legal knowledge capacity. In addition, TASMAC proposes to establish a mechanism for commissioning and building Custom AI Requirements on an as-needed basis, to address such additional, Corporation-specific AI tools as TASMAC may require from time to time.
- 3) TASMAC hereby invites proposals from experienced and eligible firms for the design, development, deployment, and maintenance of the above systems on a SaaS-based subscription model, in accordance with the terms of this CFP.
- 4) Bidders are advised to study this CFP carefully before submitting their proposals. Submission of a proposal in response to this CFP shall be deemed to have been made after careful study and examination of this document, with full understanding of its terms, conditions, and implications.
- 5) Any proposal received without adherence to the format and conditions prescribed herein shall be treated as non-responsive and shall be liable to summary rejection. The decision of TASMAC in this regard shall be final.

3. Scope of Work

3.1. Overview

The scope of this CFP covers three distinct and separately scoped components, each of which is to be proposed, priced, and delivered independently of the others:

- (i) Court Cases Monitoring Dashboard, providing end-to-end visibility of litigation involving TASMACH across all regions;
- (ii) AI Agents for Legal Drafting and Information Retrieval, supporting TASMACH's legal and administrative teams in drafting, summarisation, and knowledge access; and
- (iii) Custom AI Requirements, covering bespoke AI-driven capabilities to be scoped and billed on a request basis as TASMACH's operational needs evolve.

These three components are functionally distinct. While the Court Cases Monitoring Dashboard and the AI Agents module shall be capable of exchanging case-specific context with each other for the limited purpose of case-linked drafting, they are separate deliverables with separate functional requirements, separate acceptance criteria, and separate cost heads, and shall not be conflated with one another or with the Custom AI Requirements track in the bidder's proposal.

3.2. Project Objectives and Expected Impact

- Provide TASMACH's legal and administrative officers, at headquarters and across regional offices, with a single point of reference for the status of all pending litigation.
- Reduce the time taken to prepare legal drafts, replies to show-cause notices, counters, and affidavits through AI-assisted drafting support.
- Build and maintain an institutional knowledge repository covering TASMACH's internal policies, Government Orders, the Tamil Nadu Prohibition Act, 1937, the Tamil Nadu Liquor Retail Vending (in Shops and Bars) Rules, 2003, and other applicable Acts and Rules, accessible to authorised users through natural-language queries.
- Provide TASMACH with a flexible mechanism to commission additional, Corporation-specific AI capabilities as they are identified, without requiring a fresh procurement process for each such requirement.

3.3. Functional Requirements

3.3.1. General

The selected bidder shall design and develop a user-friendly, web-based platform allowing designated TASMAC officials to execute all relevant workflows with ease, featuring an intuitive interface and providing real-time visibility into case status and AI Agent activity. The platform shall be modular in architecture, allowing the Court Cases Monitoring Dashboard and the AI Agents module to function both independently and, where relevant, in an integrated manner.

3.3.2. Court Cases Monitoring Dashboard

3.3.2.1. Case Segmentation and Master Data Configuration

The dashboard shall support configurable case categorization and jurisdiction mapping. Administrators shall be able to define, modify, and archive case categories and maintain configurable master data required for effective case management and reporting.

3.3.2.2. End-to-End Case Lifecycle Management

The dashboard shall provide a structured interface for managing the complete case lifecycle from initiation to disposal, including case registration, assignment, document management, hearing tracking, interim orders, follow-up actions, and final disposal. Users shall be able to capture and view relevant case details, maintain document version history, and link related case records where applicable.

3.3.2.3. Court Data Integration

The dashboard shall support integration with the APIs specified for retrieval and synchronization of case-related information. Retrieved data shall be mapped to existing case records wherever applicable, with unmatched records flagged for manual verification and update by authorized users.

3.3.2.4. Status Tracking and Lead Time Monitoring

The dashboard shall track the status of each case across configurable workflow stages and calculate lead time between key procedural milestones to monitor progress, identify delays, and support timely action.

3.3.2.5. Alerts and Escalations

The dashboard shall provide configurable in-system alerts for upcoming hearings, pending actions, document due dates, and compliance timelines.

Escalation rules shall be configurable based on user roles and organizational hierarchy to ensure timely follow-up of delayed cases.

3.3.3. AI Agents for Legal Drafting and Information Retrieval

3.3.3.1. *Knowledge Repository*

The AI Agents shall support the automated building and maintenance of a knowledge repository covering TASMAC's internal policies, Government Orders, circulars, the Tamil Nadu Prohibition Act, 1937, the Tamil Nadu Liquor Retail Vending (in Shops and Bars) Rules, 2003, and other applicable Acts, Rules, and case law, structured to support accurate retrieval and citation.

3.3.3.2. *AI-Assisted Legal Drafting*

The AI Agents shall assist in drafting legal documents including counters, affidavits, replies to show-cause notices, and appeals, with drafts generated for review and finalisation by TASMAC's legal officers before use. The specification and categories of AI Agents being utilised will be presented to the corporation for approval prior to execution.

3.3.3.3. *Document Summarisation*

The AI Agents shall provide the ability to upload and summarise lengthy legal orders, judgments, and circulars, producing concise summaries for quick reference by TASMAC's legal and administrative teams.

3.3.3.4. *Question-and-Answer and Mentoring Support*

The AI Agents shall provide contextual question-and-answer functionality based on TASMAC's internal policies, Government Orders, the Tamil Nadu Prohibition Act, 1937, and applicable Acts and Rules, including mentoring-style support on procedural aspects and allied laws for less experienced officers.

3.3.3.5. *Bilingual Support*

The AI Agents shall support both Tamil and English languages for document drafting, summarisation, and query response.

3.3.3.6. *Template Library and Version Control*

A template library of standardised legal documents shall be maintained with version control, enabling consistent drafting practices across regions.

3.3.3.7. *Role-Based Access and Approval Workflow*

Access to the AI Agents shall be secured on a role basis, ensuring only authorised personnel can generate and access legal drafts, with an approval workflow prior to any draft being used in an official submission.

3.3.4. Custom AI Requirements

3.3.4.1. *Scope and Nature*

In addition to the Court Cases Monitoring Dashboard and the AI Agents described above, TASMAC may from time to time require additional, Corporation-specific AI-driven capabilities that fall outside the core scope of these two components. Such requirements are to be treated as a wholly separate track of work, scoped and delivered individually rather than folded into the core dashboard or drafting modules. This would also include the Data Analytics and Dashboards as specified by the Corporation.

3.3.4.2. *Data Analytics and Centralised Dashboard Use Case*

Custom AI Requirements may include, without limitation: bespoke AI agents or workflow automations beyond the core modules; Corporation-specific data analysis, reporting, or forecasting tools; custom integrations with TASMAC's internal systems and databases. The Corporation would specify the metrics and data sources in two phases with further evolutions along the tenure of the contract. The first phase of requirement would be provided by the Corporation within 2 weeks of signing the contract and second phase would be provided within 2 weeks of the completion of first phase requirements.

All other AI-enabled functionality identified by TASMAC during the course of the engagement would also required to be built as part of the Custom AI Requirements which would be billed as detailed below outside of the Analytics and Dashboard value bid.

3.3.4.3. *Billing Basis*

The Data Analytics and Dashboard scope of the Custom AI Requirements would be agreed on a lumpsum basis at the time of signing the contract under this tender. The payment milestones would be as specified in Section 12.2 below.

Each Custom AI Requirement shall be assessed by TASMAC on a case-by-case basis, scoped jointly with the selected bidder, and billed strictly on actuals against the man-hour rate card furnished by the bidder under Annexure C.2, following TASMAC's written approval of the specific requirement, its resourcing, and its estimated hours. No Custom AI Requirement shall be commenced without such prior written approval.

3.4. User Management and Access Control

The platform shall support a multi-tiered user management structure covering TASMAL headquarters and regional office users, with role-based access control, two-factor authentication, and the ability for administrators to create, update, and deactivate user accounts, with deactivated accounts' records retained rather than deleted. Access to the Court Cases Monitoring Dashboard and to the AI Agents shall be separately configurable, so that a user's access to one does not imply access to the other.

3.5. Third Party Integration

The system shall be capable of integrating with SMS gateways, WhatsApp Business messaging (where required by TASMAL), push notification services, and such other external APIs as may be specified by TASMAL during the requirement-gathering phase.

Where an integration requires APIs, data access, or technical coordination from other Government Departments or agencies, the Corporation shall facilitate the necessary procurement, coordination, and approvals with the concerned entity, and the Selected Bidder shall provide all technical inputs required for such coordination, including API specifications, data schemas, and integration documentation.

Where an API or service required for integration is to be procured from the open market, the Corporation may, at its discretion, direct the Selected Bidder to facilitate such procurement on its behalf, including identification of providers, technical evaluation, and onboarding; the commercial terms of any such procurement shall be mutually agreed in writing, and no procurement shall be undertaken without the prior written approval of the Corporation. All integrations shall conform to the data security and confidentiality obligations under this contract, and no data shall be shared with any third-party system except as necessary for the approved integration and as authorised by the Corporation.

4. Technical Requirements

4.1. Key Design Principles

The solution shall be designed for interoperability with TASMAL's existing systems, extensibility to accommodate future requirements, and reliability under sustained operational use, in line with the security, performance, and usability principles set out below.

4.2. Hosting and Deployment Model

The solution shall be offered as a cloud-hosted SaaS platform, hosted, managed, and maintained by the selected bidder for the duration of the subscription period.

Notwithstanding the above, the cloud environment shall at all times remain under the ownership and control of the Corporation. The cloud subscription/account shall be procured in the name of the Corporation (or transferred to the Corporation's name, including under relevant Government community cloud or MeitY-empanelled cloud arrangements), with the Corporation holding root/administrative ownership of the account, billing visibility, and the right to revoke or reassign access at any time. Any deviations required for design, development and implementation should be discussed and mutually agreed with the Corporation. The Selected Bidder shall hold operational access as is necessary to host, manage, and maintain the solution, and shall not migrate, replicate, or host the platform or its data on any cloud account or infrastructure unless approved by the Corporation.

4.3. Platform and Browser Compatibility

The system shall be fully functional on standard browsers including Google Chrome, Mozilla Firefox, and Microsoft Edge, and the dashboard and AI Agent interfaces shall be accessible and usable on mobile devices and tablets.

4.4. Scalability and Performance Benchmarks

The system shall be capable of handling a minimum of 150 users across TASMACH's headquarters and regional offices without performance degradation, and shall maintain a minimum uptime of 99.5% during working hours.

4.5. Data Backup and Disaster Recovery

Automated daily backups of all case data and documents shall be maintained, with a minimum retention period of 3 years.

4.6. Security Requirements

The system shall implement the following security measures:

- Data Encryption: AES-256 encryption for data at rest, TLS 1.3 for data in transit.

- User authentication shall be based on the mobile number registered in the TASMAC's ERP, with the platform integrated with the ERP for retrieval and validation of user details.
- Access Logging: every login, data modification, and export action shall be logged and retained for audit purposes.
- Role-Based Access Control (RBAC): no user shall have privileges beyond those required for their role.
- Automated security audits conducted periodically to identify vulnerabilities.

4.7. Development and Testing Phases

4.7.1. SRS Validation

A Software Requirement Specification (SRS) shall be prepared by the bidder and validated and signed off by TASMAC prior to development.

4.7.2. Development

The application shall be developed in accordance with the signed-off SRS, with all software supplied under perpetual licence.

One resource from the selected bidder should be present in the TASMAC office as required by the Corporation through the development phase.

4.7.3. Integration Testing

The bidder shall conduct functional and integration testing at its own premises and shall submit test cases and test reports to TASMAC on request.

4.7.4. Load / Performance Testing

The bidder shall conduct load testing for a minimum of 50 concurrent users using industry-standard tools and shall submit the report to TASMAC, addressing any issues identified.

4.8. Go-Live and Rollout

Following successful UAT sign-off and IT security audit, the solution shall be deployed to the production environment in a phased manner as agreed with TASMAC, with the bidder providing on-site support at the time of go-live.

5. Training and Handholding

5.1. User Training

The bidder shall conduct hands-on training sessions for TASMAC staff covering the day-to-day use of the Court Cases Monitoring Dashboard and the AI Agents. The training shall be conducted at the TASMAC Headquarters in Chennai, at the Regional Offices, or at such other location(s) within the State of Tamil Nadu as may be specified by TASMAC from time to time.

5.2. Administrator Training

The bidder shall provide dedicated training for TASMAC's designated system administrator(s), covering user management, access control configuration, report generation, and basic troubleshooting.

5.3. User Manual and Documentation

A comprehensive user manual, in both Tamil and English, covering all features of the system shall be submitted at the time of go-live.

5.4. Handholding Period

The bidder shall provide dedicated on-call support for a minimum of 90 days following go-live, at no additional cost.

6. Support and Maintenance

6.1. Scope of Support

The subscription or support cost quoted by the bidder shall include:

- a) platform hosting and infrastructure management (for cloud-hosted deployments);
- b) routine security patching and updates;
- c) automated daily data backups and integrity verification;
- d) a dedicated support contact (email and phone) for TASMAC's nodal officer available to come in-person on need basis as required for the TASMAC; and
- e) a monthly uptime, AI agent consumption and platform usage report shared with TASMAC. Any development or customisation beyond the agreed scope shall be quoted separately and approved by TASMAC before execution.

7. Terms and Conditions

7.1. Timeline

The timeline for the various deliverables/milestones of this project shall be as follows, and any delay by the bidder beyond the agreed timeline shall attract Liquidated Damages as per Section 9 below.

Milestone	Timeline
Award of Contract / issuance of Work Order	T1
SRS Sign-off	T2 = T1 + 1 week
Development (Court Cases Dashboard)	T3 = T2 + 3 weeks
Development (AI Agents)	T4 = T2 + 4 weeks
UAT Sign-off	T5 = T4 + 1 week
Go-Live	T6 = T5 + 1 week
Support & Maintenance Period	T7 = T6 + 42 weeks

Note: The above schedule is subject to change depending on prioritisation and phasing as decided by TASMAC. A revised schedule shall be communicated in such an event.

7.2. Period of Services

The bidder shall provide the services defined in this CFP from the date of the Work Order until the expiry of the Support & Maintenance Period specified in Section 7.1, comprising the development phase up to Go-Live and the subsequent support and maintenance period.

7.3. Solution Acceptance

Acceptance of the solution shall be a mandatory requirement for milestone completion and release of payments, and shall be granted by TASMAC following SRS sign-off, successful UAT, and go-live, as detailed in the payment milestone table at Section 12.2.

7.4. Data Security and Confidentiality of Knowledge Repository Data

- 1) All data collected, generated, processed, or stored on the platform, including but not limited to data forming part of the knowledge repository, monitoring visit records, media files, and derived analytics, shall at all times remain the sole and exclusive property of TASMAC.
- 2) The Service Provider shall implement appropriate administrative, technical, and physical safeguards, consistent with industry best practices

and applicable law (including the Information Technology Act, 2000 and the Digital Personal Data Protection Act, 2023), to protect such data against unauthorised access, disclosure, alteration, loss, or destruction.

- 3) Data collected as part of the knowledge repository shall not be shared, transferred, disclosed, published, or otherwise made available outside the platform to any third party, affiliate, sub-contractor, or external system, in whole or in part, in raw, processed, anonymised, or aggregated form, unless explicitly directed or approved in writing by TASMAC.
- 4) The Service Provider shall not use such data for any purpose other than the performance of services under this contract, including for training of artificial intelligence or machine learning models, benchmarking, research, or commercial exploitation, without the prior written approval of TASMAC.
- 5) All data shall be hosted within India, and access shall be restricted to authorised personnel on a need-to-know basis, with role-based access controls and audit logging of all data access and export events.
- 6) Any breach or suspected breach of this clause shall be reported to TASMAC within 24 hours of detection, and shall constitute a material breach of contract entitling TASMAC to remedies including termination, without prejudice to any other rights available in law.
- 7) The obligations under this clause shall survive the expiry or termination of the contract. Upon expiry or termination, the Service Provider shall hand over all data to TASMAC in a mutually agreed format and certify secure deletion of all copies from its systems.

7.5. Intellectual Property Rights (IPR)

As this solution is offered on a SaaS subscription basis, the Platform, including its underlying software, source code, AI models, and any proprietary tools or methods used to deliver the solution, constitutes the intellectual property of the bidder and shall remain vested with the bidder, whether developed prior to or during the term of this contract. TASMAC shall retain full and exclusive ownership of all data, case records, documents, and content created, uploaded, or generated by TASMAC's users through use of the Platform ("TASMAC Data"). The bidder shall not use TASMAC Data for any purpose other than the delivery of services under this contract, and shall not share TASMAC Data with any third party without TASMAC's prior written consent.

7.6. Review and Monitoring

TASMAC shall conduct periodic review meetings, and the bidder shall report progress and adhere to decisions made during such meetings. TASMAC reserves the right to audit interim deliverables, including design documents and test results.

7.7. Data Management and Retention

All closed case data and related documents shall be retained for a minimum period of 3 years with exclusive access to the Corporation assigned officials and Corporation approved personnel on part of the selected bidder. There should be provision for TASMAC to flag specific cases for extended retention.

7.8. Change Requests

Any additional task entrusted to the bidder beyond the scope defined in Section 3 shall be treated as a Change Request, to be scoped, estimated, and approved by TASMAC prior to execution, and billed in accordance with the agreed commercial terms.

7.9. Other Terms and Conditions

- The rates quoted shall be firm and not subject to variation during the contract period.
- Advance payment shall not be made. Payments shall be released, subject to satisfactory delivery and acceptance of each phase.
- The bidder shall nominate a Project Manager for the duration of the contract to interact with TASMAC's nominated officer for all project-related activities.
- TASMAC shall nominate a Nodal Officer for this project.

8. Confidentiality Obligations:

The bidder shall, during the term of the contract and thereafter, hold in strict confidence and shall not use, disclose, or divulge to any third party any Confidential Information obtained by virtue of the contract, except as expressly authorised in writing by TASMAC. The bidder shall not make copies of Confidential Information except as authorised, and shall, upon termination of the contract, promptly return to TASMAC all Confidential Information and materials obtained from or through TASMAC. This obligation shall not apply

to information that was already known to the bidder prior to disclosure, was lawfully obtained from a third party without confidentiality obligations, was independently developed by the bidder, or was disclosed without confidentiality restrictions.

9. Indemnity

The bidder shall indemnify TASMAC against all third-party claims of infringement of patent, trademark, copyright, or industrial design rights arising from the use of the supplied software or related services.

10. Exit Management

At the expiry or termination of the contract, the bidder shall ensure complete knowledge transfer to TASMAC or its nominated agency within a period of 3 months, and shall provide: a complete, structured export of all TASMAC Data, including case records, documents, drafts, and content generated through use of the Platform, in a mutually agreed and usable format; user manuals and administrator documentation; and reasonable transition assistance to enable TASMAC or its nominated agency to migrate to an alternative solution. The selected bidder should also provide the knowledge transfer to the assigned technical unit as identified by the Corporation. The selected bidder shall not retain any copy of TASMAC Data beyond the period reasonably required for such transition, except as required by law. The underlying Platform, source code, and AI models are proprietary to the bidder under Section 5.4 and are not required to be handed over.

11. Liquidated Damages

In the event of non-fulfilment of the delivery schedule, Liquidated Damages shall be levied at the rate of 0.5% of the contract value per week of delay, subject to a maximum of 10% of the total contract value. Liquidated Damages shall not be levied where the delay is not attributable to the bidder. TASMAC reserves the right to terminate the contract with 30 days' written notice in the event of persistent non-performance, security breach, or violation of any condition of this CFP.

12. Deliverables and Payment Terms

12.1. Deliverables

- Court Cases Monitoring Dashboard – fully developed and deployed
- AI Agents for Legal Drafting and Information Retrieval – fully developed and deployed
- User manuals and training materials (Tamil and English)
- Security audit completion report
- Man-hour rate card for Custom AI Requirements (Annexure C.2), to remain in force through the support period.

12.2. Payment Milestones

Component	Milestone	Payment
Court Cases Monitoring Dashboard & AI Agents	Monthly Subscription Cost	Payable monthly from go-live
Data Analytics & Central Dashboard	First Phase of Dashboard Roll out (P1)	30% of accepted bid value
	Second Phase of Dashboard Roll out (P2)	30% of accepted bid value
	P3 = P2+ 3 months based on evolution of platform	20% of accepted bid value
	At Exit/ End of Tenure	10% of accepted bid value

No advance payment shall be made. Stage-wise payment shall be released based on milestone deliverables completed and accepted by TASMAC, within 30 days of receipt of bills along with TASMAC's acceptance. Applicable TDS and any penalties shall be deducted from payments due. Payment during the support period is subject to satisfactory resolution of support issues raised by TASMAC.

13. Eligibility Criteria

Only firms meeting all of the following criteria are eligible to submit a proposal:

S.No	Eligibility Criteria	Documents Required
1	The firm must be a registered legal entity (Private Limited / LLP / Partnership / Proprietorship) with a minimum of 2 years of operation.	Certificate of Incorporation / Registration Certificate / Partnership Deed, as applicable
2	The firm must possess a valid GST Registration Certificate.	Copy of valid GST Registration Certificate
3	The firm must have prior experience in developing and deploying AI platforms for legal / Court case management for at least 3 Government departments / public sector undertakings.	Copies of Work Orders issued by the concerned Government departments / PSUs
4	The firm must have a qualified technical team with demonstrable experience in AI/ML development, web application development, and cloud infrastructure management.	Team profile / CVs of key technical personnel along with a self-declaration on the firm's letterhead
5	The firm must not be blacklisted or debarred by any Central or State Government department or public sector undertaking at the time of submission.	Self-declaration / undertaking on the firm's letterhead, duly signed by the authorised signatory

14. Instructions to Bidders

14.1. General Instructions

- This process is to select a bidder for the scope defined in Section 3, comprising the Court Cases Monitoring Dashboard, the AI Agents, and the Custom AI Requirements for Data Analytics and Dashboard track.
- Bidders are invited to submit Technical and Financial Proposals in English, in the format prescribed in the Annexures to this CFP.
- TASMAL reserves the right to accept or reject any or all proposals without assigning any reason.
- Bidders shall bear all costs associated with the preparation and submission of their proposals.
- All amendments, addenda, or clarifications to this CFP will be communicated through TASMAL's official channels only.

14.2. Earnest Money Deposit (EMD)

- a. An EMD amount of Rs. 25,000/- (Twenty Five Thousand Only) should be submitted as a Demand Draft in the name of TASMACH along with submission of the bid outside of the two covers. The EMD of the unsuccessful Bidders will be auto refunded to their bank account within 7 days in accordance with the rules and regulations in this behalf. The EMD amount held by the Corporation till it is refunded to the unsuccessful Bidders will not earn any interest thereof.
- b. The EMD amount of the successful bidder shall be converted as part of the Security Deposit (SD) for successful execution of the work and will be returned only after the successful fulfilment of the contract.
- c. The EMD shall be forfeited if the bidder withdraws the bid during the validity period specified in the tender or if the selected bidder fails to sign the contract by the due date or the selected bidder fails to remit security deposit by the due date.

14.3. Letter of Authorization

A letter of authorization from the Board of Directors / appropriate authority authorizing the tender submitting authority or a power of attorney should be submitted in the tender; otherwise, the bids will be summarily rejected.

14.4. Bid Submission Guidelines

Interested bidders shall submit their Technical Proposal and Financial Quotation in two separate sealed covers, superscribed respectively as:

"Proposal for Development of Court Cases Monitoring Dashboard, AI Agents, and Custom AI Requirements – TASMACH – TECHNICAL"

"Proposal for Development of Court Cases Monitoring Dashboard, AI Agents, and Custom AI Requirements – TASMACH – FINANCIAL"

The Technical Proposal shall comprise: The Pre-Qualification Form (Annexure A) with supporting documents; the Prior Project Experience Form (Annexure B) with supporting documents; and a description of the proposed solution against the functional and technical requirements of Sections 3 and 4. The Financial Proposal shall comprise the Financial Quotation Format (Annexure C), together with GST registration and PAN details.

14.5. Security Deposit (SD) / Bank Guarantee (BG)

- a. The selected bidder shall have to furnish a Security Deposit (SD) of 5%

of full payout on full scale implementation by way of demand draft or banker's cheque payable at Chennai or in the form of unconditional irrevocable Bank Guarantee valid for a period of 16 months from the date of acceptance of the tender on receipt of confirmation from TASMACH. The SD shall be paid within 10 days from the date of issue Letter of Acceptance (LOA) by TASMACH. The SD furnished by the Selected Bidder in respect of the tender will be returned to them after the entire scope of work is executed by the bidder as per the CFP, Contract and as per order(s) issued by the TASMACH from time to time during the execution of work and after 3 months from the completion of contract period. The Security Deposit held by the TASMACH till it is refunded to the successful bidder will not earn any interest thereof.

- b. The Security Deposit will be forfeited if the selected bidder fails to communicate and deliver the outputs as per Section 7.1 Timeline for a continuous period of 45 days.

14.6. Conflict of Interest and Clarifications

Bidders shall disclose any conflict of interest, including prior engagements that may affect impartiality in this project. TASMACH may seek clarifications on submitted proposals, and bidders shall respond within 3 working days, failing which the proposal may be rejected.

14.7. Time Schedule for Quote Submission:

Event	Date
Release/Issue of CFP document	23.07.2026
Last date for submission of written queries	27.07.2026
Pre-bid meeting (if any)	30.07.2026
Last date and time for submission of proposal	31.07.2026 FN
Date and time of opening of Technical Proposal	31.07.2026 at 4.00 p.m.

The response to this CFP shall remain valid for a period of 90 days from the last date of submission. Proposals received after the due date and time will not be considered under any circumstances.

15. Evaluation Criteria

15.1. Technical Evaluation (50 Marks)

Only those bidders satisfying the Eligibility Criteria shall be considered for Technical Evaluation. The Technical Proposal shall be evaluated on a total score of 50 marks based on the following criteria. A bidder must secure a minimum of 25 marks in the Technical Evaluation to qualify for the opening of the Financial Bid.

Sl. No.	Evaluation Parameter	Sub-Criteria	Marks	Minimum Qualifying Marks
1	Relevant Experience (20 Marks)	(a) Experience in development and implementation of AI/software solutions for Government Departments/PSUs (up to 2 projects @ 5 marks each)	10	5
		(b) Experience in Court Case Management, Workflow Automation or Legal Management Systems for Government Departments/PSUs (up to 3 projects @ 5 marks each)	15	10
		Total	25	15
2	Understanding of Scope of Work and Proposed Solution Approach (20 Marks)	(a) Technical approach and methodology for development and implementation of the Court Cases Monitoring Dashboard	5	2
		(b) Proposed AI Agents architecture, workflow and functional capabilities	5	2
		(c) Security, scalability, integration approach and implementation methodology	5	1
		Total	15	5
4	Development Team Availability (10 Marks)	(a) Availability of Developers (One mark for one developers)	5	2
		(b) Availability of Product Manager	4	2
		(c) Availability of QA Engineer	1	1
		Total	10	5
		Grand Total Technical Marks	50	25

15.2. Financial Evaluation:

The Financial Proposals of only those bidders who secure the minimum qualifying marks in the Technical Evaluation shall be opened. The bidder quoting the Lowest Evaluated Financial Quote (L1) shall be awarded the

maximum Financial Score, and the scores of other bidders shall be calculated proportionately using the following formula:

Financial Score = (Lowest Financial Quote / Bidder's Financial Quote) × 100

15.3. Final Evaluation

The final selection shall be based on the **Quality and Cost Based Selection (QCBS)** method with the following weightage:

- **Technical Score (T): 80%**
- **Financial Score (F): 20%**

Final Composite Score = (Technical Score × 0.80) + (Financial Score × 0.20)

The bidder obtaining the highest Composite Score shall be declared the Successful Bidder.

15.4. Combined Scoring

The decision of TASMAC in the evaluation process shall be final.

16. Issuance of LOA and Work Order

A Letter of Acceptance (LOA) shall be issued to the successful bidder based on the evaluation outcome and, where applicable, subsequent price negotiation. On acceptance of the LOA and completion of any prescribed security formalities, a Work Order shall be issued for commencement of services.

17. Suppression of Facts and Misleading Information

If any suppression or misrepresentation of facts by a bidder is brought to TASMAC's notice during evaluation or after selection, TASMAC shall have the right to reject the proposal or cancel the Work Order, as applicable, without compensation to the bidder.

18. Dispute Resolution and Jurisdiction

Any dispute arising out of this CFP or the resulting contract shall be subject to the jurisdiction of the courts in Chennai, Tamil Nadu. Where TASMAC and the bidder mutually agree, disputes may in the first instance be referred to a sole arbitrator under the Arbitration and Conciliation Act, 1996, with the seat of arbitration at Chennai and the language of arbitration being English, the fees and expenses of the arbitrator to be borne equally by the parties.

Annexure A – Pre-Qualification Form

Sl.	Particulars	Documents to be Provided
1	Details of the Firm (Name, Address, Telephone, Email, Website)	—
2	Details of Authorised Person	Power of Attorney
3	Date of Incorporation	Copy of Incorporation Certificate
4	GST Number	Copy of GST Registration
5	Company Profile and Strength	Background and no. of full-time employees
6	Prior Government/PSU/Corporate Projects	Annexure B
7	Not Blacklisted	Self-declaration to be attached

Annexure B – Prior Project Experience Form

Sl.	Name of Client	Project Start Date	Project End Date	Project Value (Rs., excl. GST)	Evidence (Page No. / Work Order)
1					
2					

Annexure C – Financial Quotation Format

C.1 Development and Subscription Costs

All amounts to be quoted inclusive of applicable taxes. Costs for the Court Cases Monitoring Dashboard and the AI Agents shall be quoted as separate line items.

Sl No	Component	Amount (Incl. Tax)
1	Monthly Subscription Cost – Court Cases Monitoring Dashboard & AI Agents for Legal Drafting and Information Retrieval	
2	Data Analytics and Dashboard Development and maintenance Cost	
3	Total Amount Payable for the Contract Period (1)×12+(2)	

C.2 Man-Hour Rate Card for Custom AI Requirements

For any Custom AI Requirement scoped under Section 3.3.4, the bidder shall quote a fixed hourly rate per resource role, to be used for billing on actuals upon TASMAC's written approval of each requirement.

Resource Role	Hourly Rate (Incl. Tax)
AI/ML Engineer	Rs. _____
Software Developer	Rs. _____
Solution Architect	Rs. _____
Project Manager	Rs. _____
QA/Testing Engineer	Rs. _____

The number of resources and estimated hours for any Custom AI Requirement shall be jointly agreed between TASMAC and the bidder prior to commencement of work, and billing shall be strictly on actuals against the above rate card.

Total Cost (T) in Words: _____

(Authorised Signatory)

Name, Designation & Address with Seal

C.3 AI Token and Hosting Cost (ActualsC Basis)

The cost of AI token consumption and associated hosting for the AI Agents component is separate from the Development Cost and Monthly Subscription Cost quoted in Annexure C.1, and shall be paid to the Selected Bidder on an actuals basis.

Annexure D: Bank Guarantee Format

(To be executed in Rs.100/- Stamp Paper)

To

The Tender Inviting authority,
Tamil Nadu State Marketing Corporation Limited (TASMAC),
CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road,
Egmore, Chennai – 600 008.

Bank Guarantee No:

Amount of Guarantee:

Guarantee covers from:

Last date for lodgment of claim:

This Deed of Guarantee executed by (Bankers Name & Address) having our Head Office at(address) (hereinafter referred to as “the Bank”) in favor of Tamil Nadu State Marketing Corporation Limited (TASMAC), a Government of Tamil Nadu Undertaking having its Registered Office at CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road, Egmore, Chennai – 600 008 (hereinafter referred to as “the Beneficiary”) for an amount not exceeding Rs._____/ - (Rupees _____ Only) as per the request of M/ s. _____ having its office address at _____ (hereinafter referred to as “Selected Bidder”) against Letter of Acceptance reference _____ dated __/ __/ ____ issued by Tamil Nadu State Marketing Corporation Limited (TASMAC) for the tender ref: CFP No. L/E-435328/2026 - **Call For Proposal For Development Of Court Cases Monitoring Dashboard, AI Agents For Legal Drafting & Information Retrieval, And Custom AI Requirements For Tamil Nadu State Marketing Corporation Limited (TASMAC)**

. This guarantee is issued subject to the condition that the liability of the Bank under this guarantee is limited to a maximum Rs. _____/ - (Rupees _____ Only) and the guarantee shall remain in full force up to ____ months from the date of Bank Guarantee and cannot be invoked otherwise by a written demand or claim by the beneficiary under the Guarantee served on the Bank before ____months from the date of Bank Guarantee.

AND WHEREAS it has been stipulated by you in the said ORDER that the Selected Bidder shall furnish you with a Bank Guarantee by a Scheduled / Nationalized Bank for the sum specified therein as security for compliance with the Successful Bidder performance obligations for a period in accordance with the contract.

AND WHEREAS we have agreed to give the Selected Bidder a Guarantee.

THEREFORE, we (Bankers address)....., hereby affirm that we are Guarantors and responsible to you on behalf of the Successful Bidder up to a total of Rs._____/ - (Rupees _____ Only) and we undertake to pay you, upon your first written demand declaring the Selected Bidder to be in default under the contract and without any demur, cavil or argument, any sum or sums within the limit of Rs._____/ - (Rupees _____ Only) as aforesaid, without your needing to prove or show grounds or reasons for your demand or the sum specified therein. We will pay the guaranteed amount notwithstanding any objection or dispute whatsoever raised by the Selected Bidder.

This Guarantee is valid until __ months from the date of Bank Guarantee. Notwithstanding, anything contained herein, our liability under this guarantee shall not exceed Rs._____/ - (Rupees _____ Only). This Bank Guarantee shall be valid up to __ months from the date of Bank guarantee and we are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before_____.

In witness whereof the Bank, through its authorized Officer, has set its, hand and stamp on this.....at

Witness:

(Signature)

(Name in Block Letters)

Submission Details

The proposal shall be submitted in a sealed cover superscribed as:

"Proposal for Development of Court Cases Monitoring Dashboard, AI Agents, and Custom AI Requirements (SaaS) – TASMAC"

Addressed to:

The Managing Director
Tamil Nadu State Marketing Corporation Limited
CMDA Tower-II, IV Floor, Gandhi Irwin Bridge Road,
Egmore, Chennai – 600 008

Last date for submission: 31.07.2026 FN

Proposals received after the due date and time will not be considered under any circumstances.

Managing Director
Tamil Nadu State Marketing Corporation Limited
Chennai – 600 008